

25TH ANNUAL MSU CASE MANAGEMENT CONFERENCE



**Celebrating 25 Years of
Growing Connections**



October 21, 2025



100% Virtual via Zoom

Who Should Attend?

Nurses, social workers, case managers, and other healthcare professionals across all specialties and care settings.

Why Attend?

- Learn from expert speakers in law, ethics, AI, cultural care, and bias
- Connect with peers across disciplines
- Earn CE credit (CNE/CCM/SWCE/PACE)
- Attend from anywhere — 100% online!

Topics include

Navigating Legal Aspects of Guardianship

Ethical Considerations for Interdisciplinary Teams

Ethical Considerations of AI in Healthcare

Obesity & Bias (1.0 MI Implicit Bias CE)

Cultural Considerations of Pain (1.0 MI Pain CE)



Register Now

bit.ly/2025CMCregistration

Pay via credit card, PayPal,
Apple Pay, or Google Pay



Questions?

Email CON.Nurse.CE@msu.edu



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CONFERENCE FEES

	Early Bird (by Aug 31)	After Aug 31
General	\$90	\$110
Groups (4+)	\$80	\$95
MSU Faculty/Staff	\$90	\$90
MSU Groups (4+)	\$80	\$80
Retirees	\$70	\$70
MSU Students	\$55	\$55
HFHS Employees	\$90	\$90

After capacity is reached, registration will be suspended. This is a popular conference, accepting registration on a first-come, first-served basis.

Please register early to ensure your virtual seat!

**Continuing Education (CE):
CNE/CCM/SWCE/PACE**

Partial credit may be given for continuing education if a participant is unable to attend all sessions. No refund is given for sessions not attended at the virtual conference.

The registration fee includes your attendance at this all-virtual conference for the entire day and access to conference materials.

A \$25 service fee will be retained on all refunds.

If you would like a refund, please email CON.Nurse.CE@msu.edu with your request. Please include your registration/ticket number.

No refunds will be made after Sunday, September 21, 2025. Tickets may be transferred.



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Agenda

October 21, 2025

8:30-8:45 a.m.
Online via Zoom

Log in and Welcome

8:45-9:00 a.m.

**Introduction and Celebration of 25th Annual
Case Management Conference**

9:00-10:00 a.m.

Navigating Legal Aspects of Guardianship

Nicole Shannon, JD, BA
Michigan Elder Justice Initiative

10:00-10:05 a.m.

Break

10:05-11:05 a.m.

Ethical Considerations for Interdisciplinary Teams

Ellen Craine, JD, LMSW, ACSW
Craine Consulting

11:05-11:20 a.m.

Break

11:20-12:20 p.m.

Ethical Dimensions of AI in Healthcare

Bree Holtz, PhD
Director, Ethics Institute, Michigan State University

12:20-1:00 p.m.

Lunch

1:00-2:00 p.m.

Obesity & Bias

Joe Nadglowski, BS
President & CEO, Obesity Action Coalition

2:00 -2:15 p.m.

Break

2:15-3:15 p.m.

Cultural Considerations of Pain

Veronica Vital, PhD, MSN, MLS, RN
President, National Association of Hispanic Nurses

3:15-3:30 p.m.
Online via Zoom

Closing and Post Session Evaluation

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Session Descriptions and Speaker Bios



Navigating Legal Aspects of Guardianship

Nicole Shannon, J.D., Michigan Elder Justice initiative

Healthcare professionals are often faced with complex legal frameworks when working with caregivers and legal guardians. This session will provide an overview of the status of guardianship law, the goals for an ideally functioning system, and how we as professionals can navigate and improve the system for our patients. Attendees will gain practical knowledge to support lawful, ethical decision-making while advocating for vulnerable patient populations.

Learning Outcome: Upon completion of this continuing professional development session, participants will state increased knowledge and a takeaway example of guardianship and alternatives.

Presenter Nicole Shannon is the Systemic Advocacy Attorney at the Michigan Elder Justice Initiative. She is dedicated to advancing the rights of older adults and individuals with disabilities, with a focus on promoting independence, autonomy, and dignity. Nicole's work centers on critical issues including guardianship reform, long-term care, and access to public benefits. She serves as a liaison to the American Bar Association Commission on Law and Aging and regularly speaks at state and national forums, including events hosted by the U.S. Department of Justice, American Bar Association, Consumer Voice, and Justice in Aging.



Ethical Considerations for Interdisciplinary Teams

Ellen Craine, JD, LMSW-Clinical and Macro, ACSW

Ethics in healthcare extends beyond individual disciplines. This session offers an exploration of ethical principles across nursing, case management, social work, and other healthcare professions navigating interdisciplinary collaboration. Attendees will gain insights into the shared responsibilities and unique ethical challenges of interdisciplinary teams. The session emphasizes five pillars to navigate communication and collaboration to foster ethically sound, patient-centered care. NEW THIS YEAR... contact hours for preapproved ethics continuing education are pending through the Commission for Case Manager Certification!

Learning Outcome: Upon completion of this continuing professional development session, participants will state increased knowledge of ethical considerations in interdisciplinary teams and describe at least one practical example or takeaway for applying ethical collaboration strategies in their work.

Presenter Ellen Craine, JD, LMSW-clinical and macro, ACSW, INHC, is a seasoned social work educator, ethics consultant, and integrative health practitioner with over 30 years of experience. She specializes in ethics, interdisciplinary teamwork, caregiving, and navigating complex systems. Ellen brings a unique blend of clinical expertise, mediation skills, and real-world experience supporting professionals across healthcare and social service settings. She is the founder of Ellen Craine Consulting, where she provides ethics education, consultation, and facilitation for teams committed to collaboration, integrity, and compassionate care. Ellen is known for creating supportive spaces where nurses, social workers, and other professionals can reflect, problem-solve, and strengthen their practice.



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Ethical Dimensions of AI in Healthcare

Bree Holtz, PhD, Director of the Ethics Institute, Michigan State University

Artificial intelligence is transforming the healthcare landscape and will touch all healthcare team members. This session will help the audience understand the multidisciplinary impact of AI and examine both promising and ethical challenges of integrating technologies within practice. We will discuss the importance of cultural sensitivity, safeguarding patient privacy and the effective use of AI to support quality patient care. NEW THIS YEAR... contact hours for preapproved ethics continuing education are pending through the Commission for Case Manager Certification!

Learning Outcome: Upon completion of this continuing professional development session, participants will state increased knowledge and a takeaway example of how artificial intelligence can be used and its impact within healthcare.

Presenter Bree Holtz is the Director of the Ethics Institute at Michigan State University and a professor in the College of Communication Arts and Sciences. She is also an American Telemedicine Association College Fellow. Dr. Holtz's research explores the adoption, perceptions, and outcomes of telemedicine, mHealth, consumer-grade health sensors, EMR, and artificial intelligence. Her work sits at the intersection of health communication, information technologies, and strategic communication for health behavior change. She has a particular interest in the adoption and integration of consumer health technology, telehealth services, and AI in healthcare settings, with the goal of improving health outcomes and individuals' quality of life. She has built a successful record of mixed methods research around this mission. This record includes over 50 peer-reviewed articles, five book chapters, and numerous presentations. She has submitted proposals for internal, foundation, and federal funding and demonstrated success with over \$2.2 million in research awards.



Obesity & Bias

Joe Nadglowski, BS, President & CEO of the Obesity Action Coalition (OAC)

This session will help address the various forms of weight bias and stigma within the healthcare setting. Participants will examine the physical, emotional, and social consequences of weight-based discrimination and its impact on patient care. Through discussion of real-world examples and current research, attendees will gain strategies to recognize and reduce implicit bias in practice. This session fulfills the State of Michigan's continuing education content requirements for one contact hour of implicit bias training.

Learning Outcome: Upon completion of this continuing professional development session, participants will state increased knowledge and a takeaway example of weight bias and tools to challenge bias in their communities and practices.

Presenter Joe Nadglowski is President & CEO of the Obesity Action Coalition (OAC) – a nonprofit organization formed in 2005 dedicated to elevating and empowering individuals affected by obesity through education, advocacy and support. A frequent speaker and author, Mr. Nadglowski is especially passionate about access to obesity treatments, tackling weight bias and sharing his own experiences with obesity. He has more than 25 years of experience working in patient advocacy, public policy and education and is a graduate of the University of Florida.



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Session Descriptions and Speaker Bios



Cultural Considerations of Pain

Veronica Vital, PhD, MSN, MLS, RN, President,
National Association of Hispanic Nurses

Pain is a universal experience, but how it is expressed, perceived, and treated can vary widely across cultures. This session invites healthcare professionals to deepen their understanding of culturally informed pain assessment and management. Participants will explore the impact of cultural beliefs and values on pain expression, assessment, and communication, evaluate common biases and barriers that contribute to unequal pain treatment across cultural groups, and integrate culturally sensitive communication and assessment techniques into pain management practice. This session fulfills the State of Michigan's continuing education content requirement for one contact hour of pain management.

Learning Outcome: Upon completion of this continuing professional development session, participants will report increased knowledge of cultural considerations in pain and will provide at least one example of how they will apply culture congruent strategies to clinical practice.

Dr. Vital brings 27 years of nursing experience spanning academia, research, pediatrics, women's health, and community health. A visionary leader and dedicated champion for health equity, she has worked extensively with culturally diverse and underserved populations, with a focus on marginalized and high-risk groups. Dr. Vital actively serves on multiple national and community advisory boards and is deeply committed to addressing health inequities through advocacy, education, and inclusive leadership. She has held national nursing leadership roles and currently serves as President of the National Association of Hispanic Nurses.

2025 PLANNING COMMITTEE

Michigan State University College of Nursing Co-chairs

Larissa Miller, PhD, RN, BC-NPD, CNE, CNS
Adrianne Wilkerson, DNP, RN, FNP-BC
Katherine Kowalski, DNP, RN, AGACNP-BC, CEN

Michigan State University School of Social Work

Gina Tremonti Gembel, MSW

Michigan State University College of Human Medicine Institute for Healthcare Policy

Christine Karl, BA, RN

Children's Special Health Care Services (CSHCS) Michigan Department of Health and Human Services (MDHHS)

Detroit Health Department, City of Detroit
Crystal Hepburn BScN, RN, CCM

National Alliance on Mental Illness (NAMI), Lansing

Margaret Keeler, MSN, RN, FNP-BC, PMHNP-BC

McLaren Medical Group

Michelle Milam Kolp, BSN, RN, CCM (retired)

Tri-County Office on Aging

Judy Wernert, BSN, RN

Michigan Department of Health and Human Services (MDHHS)

Suzette Burkitt-Wesolek, BSN, RN (retired)



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